



## CUSTOMER STORY

**St. Edmund Arrowsmith Catholic High School** is a center of secondary education in Ashton-in-Makerfield in the Metropolitan Borough of Wigan, Greater Manchester. It has around 1200 students and is both a 'leading edge school' and a specialized Technology and Music College. The school opened in 1961 and celebrated its Golden Jubilee at a Mass in Liverpool Cathedral in 2011.



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“10ZiG Thin Clients were the best we could find for Microsoft RDS at the time, and they are still the best with Citrix XenApp today.”

- Paul Roby, ICT Network Manager  
(St. Edmund Arrowsmith)

## THE CHALLENGE

To deliver a fast low cost solution, which is easier to maintain with minimal replacement costs while delivering the same level of performance as a PC.

After extensive research it was decided to implement a Thin Client solution. The Thin Clients had to be powerful enough to provide quality video playback, smooth performance when using graphic intensive applications, and also being scalable enough to grow from Microsoft RDS to Citrix XenApp.

St. Edmund Arrowsmith Catholic High School is now three years into implementing a 10ZiG Technology Thin Client solution. Initially for utilization of Microsoft RDS, the school has recently upgraded to Citrix XenApp to improve the quality and performance of their desktop delivery service. The initial choice of 10ZiG 5616v WES 2009 Thin Clients has meant that the school has not had to replace any of its 10ZiG Thin Client hardware during this migration due to its future-proof design. The school is reaping the benefits that Citrix XenApp offers on the same 10ZiG Thin Clients they previously used for Microsoft RDS.

Headed by ICT NetworkManager for the school, Paul Roby, the school’s desktop wdelivery roadmap has always been to move to a Citrix XenApp environment. With this in mind, the High School needed to choose a Thin Client device that would allow a seamless transition between the two. Paul says, “We picked the 10ZiG Thin Clients with the aim that they would grow with us and our future requirements. They have done exactly that and we are very happy with the results.”

## THE SOLUTION

The High School is providing the seamless end user experience that it set out at the start of their Thin Client project. The implementation of 10ZiG Thin Clients has also improved the management of end point devices and has drastically reduced the school's carbon footprint, seeing a drop in power consumption at the desktop from an average of 150w to just 24w including monitors, which equates to a reduction of 84%.

Three years on from the initial installation, the school now has 400 10ZiG Thin Clients installed which have been incredibly reliable. "In three years, we have only had 3 or 4 devices we have experienced faults with. 10ZiG's returns policy is fantastic and replacements have usually been with us next day", said Paul.

The High School has plans to implement more 10ZiG Thin Clients later this year and would have no problem in recommending 10ZiG to other businesses. "I have already recommended 10ZiG to a number of schools and would have no hesitation in doing it again. 10ZiG's Thin Client performance and their local support are the two main reasons why I would recommend 10ZiG. The communication we have received from 10ZiG throughout the three years has also been second to none. We have also had access to plenty of evaluation devices for us to put through their paces".

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## THE BENEFITS

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